



# Your medical ID card, one website, one number to call

## Always keep your ID card with you

Your ID card contains valuable information about your coverage, so it's important to know what everything means. Your plan and ID card may have some, all, or none of the U.S. cost shares displayed on the sample ID card below. Sign in to [myuhc.com](https://myuhc.com) to view your coverage details.

- 1 Member ID:** Identifies you as a covered individual and is how we keep track of your benefit usage. When you call Customer Care, you will be asked for this number.
- 2 Group number:** Identifies your employer and your plan
- 3 Member:** The name of the person who carries the plan
- 4 Dependents:** Names of everyone covered under the plan. If you have more than 4 dependents, you may receive a second ID card.
- 5 Office:** Amount you owe at a primary care physician visit in the U.S.
- 6 ER:** Amount you owe at an emergency room visit in the U.S.
- 7 UrgCare:** Amount you owe at a visit to an urgent care center in the U.S.
- 8 Spec:** Amount you owe at a specialist visit in the U.S.
- 9 Ded IND/FAM:** A deductible is the amount you could owe during a coverage period for covered health care expenses before your health insurance begins to pay. Each enrolled member has an individual deductible. The family has a deductible too. All individual deductibles contribute to the family deductible.

- 10 OOPM IND/FAM:** The out-of-pocket maximum you will have to pay for covered health services in a plan year. Each enrolled member has an OOPM. The family has an OOPM too. All individual expenditures contribute to the family OOPM.
- 11 INN/OON:** You will save money by visiting in-network (INN) providers instead of out-of-network (OON) providers
- 12 Rx Bin & Rx Grp:** Identifies you as a UnitedHealthcare member for OptumRx prescription drug administration in the U.S.
- 13 Rx OON Ded IND/FAM:** The individual and family deductible for using an out-of-network pharmacy. **Note:** most medical plans include prescription coverage so your ID card may not have any values displayed here.
- 14 myuhc.com:** Your member website, where you can manage your benefits
- 15 +1.877.844.0280:** 24/7 Customer Care number to call



Note that this is a sample ID card image and your own member ID card may differ.



## Contact UnitedHealthcare Global

call **+1.877.884.0280** / outside U.S. **+1.763.274.7632**  
email [expatinsurance\\_memberservices@uhcglobal.com](mailto:expatinsurance_memberservices@uhcglobal.com)  
visit [uhcglobal.com](https://uhcglobal.com)

